HIGH QUALITY, HIGHLY ACCESSIBLE HEALTHCARE FOR ALL



Investor Presentation

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DOCGO: LEADING PROVIDER OF TECHNOLOGY-ENABLED MOBILE HEALTHCARE

ABOUT DOCGO



- DocGo is a mobile health company that provides services in 30 US states and across the UK
- The company brings healthcare services to patients where and when they need it in the home, office or via a fleet of ~1,000 mobile units in the field
- Delivery of both mobile health and medical transport services are managed logistically by DocGo's proprietary software platform supporting highly efficient and cost-effective delivery of healthcare
- Historically strong revenue growth, Q4 2023 revenues of \$199.2 million with \$8.0 million in Net Income and \$22.6 million in Adjusted EBITDA^(a)
- Updated 2024 revenue guidance to \$720-\$750 million, introduced Adjusted EBITDA^(a) guidance of \$80-\$85 million



(a) Adjusted EBITDA is a non-GAAP measure, defined as earnings before interest income, interest expense, taxes, depreciation, amortization, stock-based compensation and certain other non-recurring expenses. See the Appendix for a reconciliation of Adjusted EBITDA to the most comparable GAAP measure. We have not reconciled our Adjusted EBITDA outlook to the most comparable GAAP outlook (net income) because it is not possible to do so without unreasonable efforts due to the uncertainty and potential variability of reconciling items, which are dependent on future events and often outside of management's control and which could be significant.

DOCGO CLINICAL DELIVERY OF SERVICES

- DocGo offers a wide variety of services from traditional EMS to mobile urgent care to higher acuity medical services
- Proven unit economic model utilizes lower-cost health care staff for onsite visits, directed by higher-cost APPs connected virtually via telehealth

CLINICAL SERVICES

TYPICAL SERVICES UTILIZED

- Chronic Care Management
- Episodic Care
- Inoculations
- Primary/Preventive Care
- Patient Transport
- Prescriptions
- Remote Patient Monitoring
- Urgent Care
- ...and more

SERVICE DELIVERY

ON-SITE CLINICAL STAFF

- Certified Medical Assistant
- Emergency Medical Technician
- Licensed Practical Nurse
- Paramedic



REMOTE CLINICAL STAFF

- Licensed Medical Physician
- Physician Assistant
- Nurse Practitioner
- Registered Nurse



BENEFITS



Flexible, turnkey solutions for ongoing health management and care gap closure



Intelligent use of appropriately-skilled healthcare professionals creates efficiency with quality care



Common procedures executed at fraction of average industry cost

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MOBILE HEALTH OFFERINGS

Tailored programs create value for key segments and help keep patients out of the hospital



GOVERNMENT (70% OF REVENUES)





PAYERS (<5% OF REVENUES)



- Urgent care for low-income communities
- Migrant-related care programs
- Homeless shelter and street-side medicine programs
- Population and behavioral health initiatives

- Care gap closure programs
- At-home urgent care
- Hospital readmission reduction programs



HOSPITALS (25% OF REVENUES)









- Medical transportation
- Pre/post-surgical programs
- Emergency department readmission reduction programs
- Remote patient monitoring

- Medical services at sports arenas
- Employee health at convention centers
- Medical standby at concerts and film shoots

DOCGO'S PROPRIETARY TECH PLATFORM

COMPREHENSIVE SOLUTION FOR MOBILE HEALTH CARE



EASY ORDERING

Digital requesting via Web, Mobile, EMR integrations including Epic, and partner-ready APIs



TOTAL TRANSPARENCY

 Integrated systems provide real-time updates to hospital staff, providers, patients, and family members



DIGITAL ACCESS

Mobile Apps for patient to provider messaging and toll-free access to phone-based support





Our digital platform is integrated with industry standard EHRs and provides a seamless care logistics experience throughout the patient journey

MODERN ARCHITECTURE AND DESIGN

EHR INTEGRATION

 Integrated with leading EHRs to enhance value and ease adoption of DocGo services





PROPRIETARY TECHNOLOGY AND UX

- DocGo's technology platform and self-service UIs facilitate service delivery and results data
- Proprietary fleet management (CAD) system with dynamic routing and Google traffic integration

PATIENT-FACING MOBILE APP

 DocGo On-Demand for iOS and Android provides instant booking of health care visits, care team messaging, and access to results

SHARELINKTM

ShareLink[™] technology provides hospitals, patients and their caregivers real-time vehicle location, accurate ETAs and peace of mind

HIPAA COMPLIANT AND ISO 27001 CERTIFIED TECH

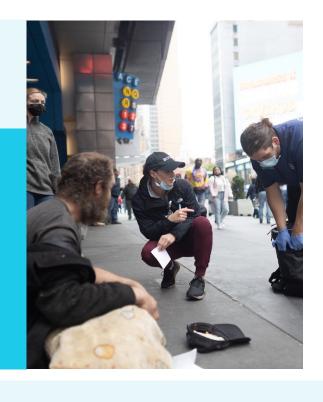
 Designed for managing sensitive healthcare data, with application infrastructure certification

ENGAGED CLINICIANS DELIVERING BETTER CARE

THOUSANDS OF HIGHLY TRAINED CLINICIANS

Mobile clinicians consisting of

- LPNs
- Paramedics
- EMTs
- RNs, PAs, NPs, MDs



EXCEPTIONAL EMPLOYEE BENEFITS INCLUDING

- Competitive base pay
- Heavy investment in training
- Medical insurance
- Performance bonus
- 401(k)
- DocGo Employee EquityIncentive Program

BENEFITS OF DOCGO'S MODEL INCLUDE

- Improved patient care
- Improved loyalty to company
- Improved insurance rates

- Improved employee Net Promoter Score
- Improved facility Net Promoter Score

	Î	ndeed®	glassdoor [.]		
DOCGO	4.3	****	4.2	****	
	3.4	****	3.4	****	
dispatch health	2.7	****	3.2	****	
OAK STREET HEALTH	2.5	****	3.7	****	
Carbon Health	2.8	****	3.2	****	

Ratings as of March 2024

SEGMENT OVERVIEW MOBILE HEALTH

- Mobile Health represented approximately 75% of revenues as of December 31, 2023
- DocGo typically charges a fixed rate per day, per vehicle and per clinician, mitigating volume-based revenue and margin risk
- Ability to deliver quality care at lower cost due to on-site LPN / remote APP combination
- Population health programs that provide medical health, behavioral health, case management and additional services for municipalities
- Contract terms tend to be one year with auto renew feature for municipal contracts, 2-3 years for state programs and 3+ years for federal contracts
- Help prevent unnecessary hospital visits with ED avoidance programs estimated to have saved our customers over \$167M in 2023
- Significant customers include the City of New York, Jefferson Health,
 Aetna and Fresenius Medical Care



TOTAL ADDRESSABLE MARKET \$265 BILLION*

*US At Home Care. Sources: McKinsey "Telehealth: A quarter trillion-dollar post COVID-19 reality?" (report published 5/29/20), and, McKinsey "From facility to home: How healthcare could shift by 2025" (report published February 2022)

SEGMENT OVERVIEW MEDICAL TRANSPORTATION

- Medical Transportation represented approximately 25% of revenues as of December 31, 2023
- Provide non-emergency medical transport between clinical settings and/or patient's residences
- Insurance/Medicare/Medicaid and facility pay
- Transitioning legacy "fee for service" contracts to more lucrative leased hour contracts that provide greater financial predictability, approximately \$1,500 per day for dedicated two-person crew and ambulance
- Significant opportunity to cross-sell mobile health services
- Major customers include NYC Health + Hospitals, NHS England, Northwell, Jefferson



*Source: US, Ambulance Only. Management estimates.

ILLUSTRATIVE CUSTOMERS, PARTNERS AND PROJECTS

LEADING HEALTH SYSTEMS, PAYERS, CORPORATIONS AND MUNICIPALITIES

GOVERNMENT/PUBLIC



HEALTH CARE SYSTEMS



PAYORS

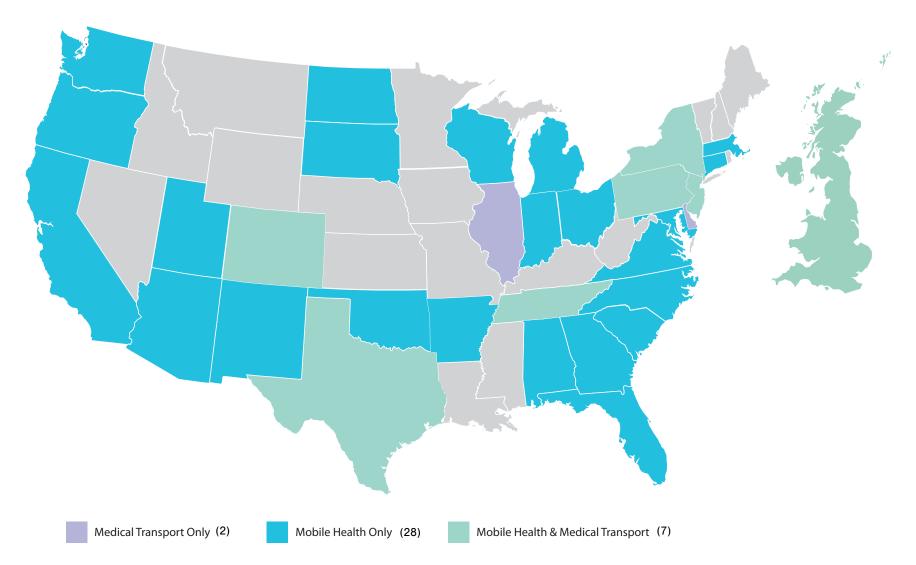


OUR FOOTPRINT AND REACH

DocGo provides services in **30 US states** and the **UK**

Can facilitate clinical services in 38 states

<1% market penetration today



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VERTICAL INTEGRATION CREATES OUR COMPETITIVE MOAT

PROPRIETARY TECHNOLOGY AND EMR INTEGRATIONS





Technology is the nucleus of the value proposition via a proprietary platform that utilizes dynamic optimization, patient EHR, hospital integration, and technology-based staffing

RAPIDLY DEPLOYABLE STAFF





Winning deals against competitors is attributed to rapidly deployed programs based on 'just-in-time' staffing solutions

LABORATORY LICENSE





Licensure enables the company to facilitate the collection, processing, diagnostics and follow up

CLINICAL PRACTICE GROUP





Physicians practice positions our service offering as a nimble alternative to traditional primary and urgent care

MEDICATION DISPENSORY





Ability to act as a wholesale pharmacy creates a more streamlined, integrated patient care experience

MEDICARE AND MANAGED CARE CREDENTIALS





Diverse managed care credentials developed competency for health record management and billing for services

DocGo has continued to expand its moat, preserving its value proposition by relying on technology to efficiently deploy our resources. The formulaic balance of technology and human specialty has improved DocGo's unit economics, positioning the company to disrupt both its competitors and the healthcare market overall.

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Q4 2023 FINANCIAL UPDATE



Q4 2023 FINANCIAL HIGHLIGHTS

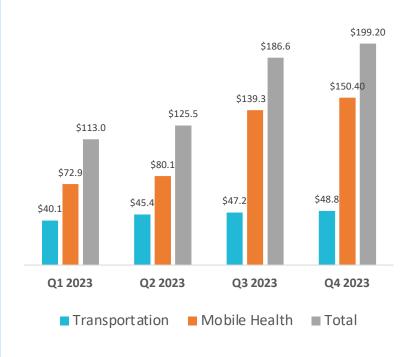
- Total revenues for Q4 2023 were \$199.2 million, compared to \$108.8 million in Q42022, an increase of 83%.
- Gross margin for Q4 2023 was 33.5%, compared to 39.0% in Q4 2022.
- Net income was \$8.0 million for Q4 2023, compared to net income of \$7.1 million in Q4 2022, an increase of 13%.
- Adjusted EBITDA^a was \$22.6 million for Q4 2023 compared to \$6.8 million for Q4 2022, an increase of 232%.
- Mobile Health Services revenues in Q4 2023 were \$150.4 million, compared to \$71.8 million for Q4 2022, an increase of 110%.
- Transportation Services revenues in Q4 2023 were \$48.8 million compared to \$37.0 million for Q4 2022, an increase of 32%.

Q4 2023 BUSINESS HIGHLIGHTS

- Launched care gap closure services in Michigan with one of the nation's largest insurance companies during Q4 2023.
- Doubled the number of patients seen under care gap closure programs in Q4 2023, compared to Q4 2023.
- Received positive results from the initial phase of our innovative Transitional Care Management program with LA Care
- Signed first payer partnership with one of the nation's largest insurance companies.
- Expanded vaccination and public health initiatives in Arizona through a new contract.
- Entered a new agreement with a large cardiology practice in Chicago to provide CIED monitoring, RPM, and VCM.
- Announced share repurchase program for up to \$36 million.

(\$ in millions)

Quarterly Revenue



 (a) Adjusted EBITDA is a non-GAAP measure. See Appendix for a reconciliation to the most comparable GAAP measure.

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GROWTH DRIVERS

DocGo's growth strategy will be fueled by the following key components

	LEGACY CUSTOMERS	→	Continue expansion of existing customers with 3, 4, 5 th generation contracts
	MOBILE HEALTH PILOTS	\rightarrow	Reduce emergency department admissions and hospital readmissions
	PAYER PILOT	*	Care gap closure programs provide patient volume with no customer acquisition costs
	VIRTUAL CARE MANAGEMENT	⇒	Proactive remote monitoring and health coaching for patients with chronic diseases
	RFP Channel	→	Large federal and state-level opportunities represent multi-million-dollar deals
	M&A Channel	→	Disciplined M&A approach is expected to help gain access to new services and regions

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EXPERIENCED LEADERSHIP TEAM

STAN VASHOVSKY



LEE BIENSTOCK



NORM ROSENBERG



Chief Executive Officer

Chief Financial Officer and Treasurer





- Founded DocGo (f/k/a Ambulnz) in 2015 with the vision to revolutionize medical transportation and healthcare delivery
- Previously executive for services innovations at Philips Healthcare
- 25+ years of healthcare experience including paramedic work



- Joined DocGo in March 2022 as Chief Operating Officer
- Promoted to President in January 2023, and CEO in September 2023
- Spent 10 years at Google, where he most recently served as Global Head of Enterprise Partnerships for Devices and Services
- MBA from the Wharton School of Business



- Joined DocGo in January 2020 as CFO of Ambulnz Holdings, LLC
- Promoted to CFO of DocGo Inc. in January 2023, and Treasurer in September 2023
- More than 20 years experience as CFO in various companies including telecom and insurance industries

Andre Oberholzer EVP of Strategy

> **Ely Tendler General Counsel**

Stephen Sugrue Chief Compliance Officer

Hawk Newton Chief Technology Officer

Rosemarie Milano **SVP**, Human Resources

Dr. James Powell CEO, Clinical Practice Group

Ahron Weiner Chief Marketing Officer

KEY TAKEAWAYS



Rapid revenue growth, twelve quarters of positive adjusted EBITDA, history of beating revenue expectations and raising guidance



Traction with multiple multi-billion dollar healthcare market segments



Defensible competitive technology advantage and vertical integration



Unique value proposition to healthcare systems and patients



Early stages of accelerating recurring revenue growth



Highly attractive customer base



Mission-driven company with world-class management team



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WHERE HOMEBOUND PATIENTS BENEFIT FROM ONSITE TREATMENT, WE GO. WHERE LONG WAITS IN BUSY EMERGENCY ROOMS DO MORE HARM THAN GOOD, WE GO. WHERE UNDERSERVED POPULATIONS NEED BETTER CARE, WE GO. WHERE BASIC TELEHEALTH PROVIDERS STOP, WE GO. AND WHEN ALL REASON SAYS IT CAN'T BE DONE, LEAVE WELL ENOUGH ALONE AND QUIT WHILE YOU'RE AHEAD, WE DO WHAT OUR COMPANY HAS ALWAYS DONE. WE GO.



APPENDIX: RECONCILIATION OF NON-GAAP MEASURES

The table below reflects the reconciliation of net income to adjusted EBITDA for the three and twelve months ended December 31, 2023 compared to the same periods in 2022 (in millions):

	Q4		YTD	
	2023	2022	2023	2022
Net income (GAAP)	\$8.0	\$7.1	\$10.0	\$30.7
(+) Net interest expense (income)	\$0.0	(\$0.5)	(\$1.7)	(\$0.8)
(+) Income tax	\$4.2	(\$9.1)	\$6.2	(\$7.9)
(+) Depreciation & amortization	\$4.6	\$3.3	\$16.4	\$10.6
(+) Other (income) expense	(\$0.5)	\$2.5	\$0.5	(\$0.2)
EBITDA	\$16.3	\$3.3	\$31.4	\$32.4
(+) Non-cash stock compensation	\$5.8	\$3.5	\$21.0	\$8.1
(+) Other non-recurring expenses	\$0.5	\$0.0	\$1.6	\$0.8
Adjusted EBITDA	\$22.6	\$6.8	\$54.0	\$41.3
Total revenues	\$199.2	\$108.8	\$624.2	\$440.5
Pretax income margin	6.1%	-1.8%	2.6%	5.2%
Net margin	4.0%	6.5%	1.6%	7.0%
Adjusted EBITDA margin	11.3%	6.3%	8.7%	9.4%

