

## DocGo Subsidiary Achieves ISO 9001:2015 Certification, Further Elevating its Commitment to Quality Management

January 9, 2024 at 7:35 AM EST

NEW YORK--(BUSINESS WIRE)--Jan. 9, 2024-- <u>DocGo</u> Inc. (Nasdaq: DCGO) ("DocGo"), a leading provider of technology-enabled mobile health services, today announced that its medical staffing division that services federal agencies achieved the coveted ISO 9001:2015 certification. This Quality Management Systems ("QMS") standard sets the bar for quality assurance, emphasizing continuous improvement, customer satisfaction, and efficient processes.

This certification represents a significant milestone, demonstrating the company's commitment to the highest standards of quality management. "Achieving ISO certification is an important step in our growth trajectory," said Tim Harvey, General Manager at DocGo. "Our team works with the most valuable resource in the world – people, and this certification elevates our business to a new level. We look forward to continuing to deliver high quality services across both private and public sectors."

The ISO 9001:2015 certification is a QMS standard established by the International Organization for Standardization ("ISO") that helps organizations ensure they meet customer and other stakeholder needs within statutory and regulatory requirements related to products or services.

"We have a positive track record of providing services for Veterans Affairs, the Indian Health Service, additional government agencies, and we're listed on the Federal Supply Schedule," said Lee Bienstock, CEO of DocGo. "This recognition is well deserved, and we are proud of the team and the quality they continually deliver."

The certification further reinforces the company's position as a premier provider for commercial and government customers.

For more information about ISO, visit www.iso.org.

## **About DocGo**

DocGo is leading the proactive healthcare revolution with an innovative care delivery platform that includes mobile health services, remote patient monitoring and ambulance services. DocGo disrupts the traditional four-wall healthcare system by providing high quality, highly affordable care to patients where and when they need it. DocGo's proprietary, Al-powered technology and dedicated field staff of certified health professionals elevate the quality of patient care and drive business efficiencies for facilities, hospital networks, and health insurance providers. With Mobile Health, DocGo empowers the full promise and potential of telehealth by facilitating healthcare treatment, in tandem with a remote physician, in the comfort of a patient's home or workplace. Together with DocGo's integrated Ambulnz medical transport services, DocGo is bridging the gap between physical and virtual care. For more information, please visit docgo.com.

## **Forward-Looking Statements**

This announcement contains forward-looking statements (including within the meaning of Section 21E of the U.S. Securities Exchange Act of 1934, as amended, and Section 27A of the U.S. Securities Act of 1933, as amended) concerning DocGo. These statements include, but are not limited to, statements that address DocGo's expected future business, financial performance, and guidance and statements about (i) DocGo's plans, objectives and intentions with respect to future operations, services and products, including its transition to non-COVID related services, geographic expansion, rapid normalization initiative, new and existing contracts and backlog, serviceable patient population, M&A activity, workforce growth, leadership transition, and cash position, (ii) DocGo's competitive position and opportunities, including its addressable market opportunities, expected demand for its products and its ability to realize the benefits from its operating model, and (iii) other statements identified by words such as "may", "will", "expect", "intend", "plan", "potential", "believe", "seek", "could", "estimate", "judgment", "targeting", "should", "anticipate", "predict" "project", "aim", "goal", "outlook", "guidance", "design" and similar words, phrases or expressions. These forward-looking statements are based on management's current expectations and beliefs, as well as assumptions made by, and information currently available to, management, and current market trends and conditions. Forward-looking statements inherently involve risks and uncertainties, many of which are beyond DocGo's control, and which may cause actual results to differ materially from those contained in DocGo's forward-looking statements. Accordingly, you should not place undue reliance on such statements. Particular uncertainties that could materially affect current or future results include possible accounting adjustments made in the process of finalizing reported financial results; any risks associated with global macroeconomic and geopolitical conditions and concerns, including rising interest rates, the inflationary environment, the potential recessionary environment, regional conflict and tensions, financial institution instability and the prospect of a shutdown of the U.S. federal government; the effects of global outbreaks of pandemics or contagious diseases or fear of such outbreaks, such as the COVID-19 coronavirus pandemic; competitive pressures; availability of healthcare professionals; changes in the cost of labor; pricing declines; rates of growth in DocGo's target markets; DocGo's ability to improve gross margins; cost-containment measures; loss of major customers; legislative and regulatory actions; the impact of legal proceedings and compliance risks; the impact on DocGo's business and reputation in the event of information technology system failures, network disruptions, cyber-attacks, or losses or unauthorized access to, or release of, confidential information; and the ability of DocGo to comply with laws and regulations regarding data privacy and protection. DocGo undertakes no intent or obligation to publicly update or revise any of these forward-looking statements, whether as a result of new information, future events or otherwise.

View source version on businesswire.com: https://www.businesswire.com/news/home/20240109764486/en/

Michael Padovano 5W Public Relations docgo@5wpr.com pr@docgo.com

## DocGo Investors:

Mike Cole DocGo 949-444-1341 mike.cole@docgo.com ir@docgo.com

Steve Halper LifeSci Advisors 646-876-6455 shalper@lifesciadvisors.com ir@docgo.com

Source: DocGo Inc.